|  |  |
| --- | --- |
| **Customer Name** |  |

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| *We thank you for your time for filling out this customer satisfaction survey. The purpose of this survey is to collect feedback to understand how we can serve you better.* |

|  |  |  |
| --- | --- | --- |
| **Customer Satisfaction Survey Evaluation Criteria** | **No** | **Yes** |
| **Delivery Time**  *Have we delivered your requirements on-time?* |  |  |
| **Contractual Obligations**  *Have we met all your expectations in terms of the contract?* |  |  |
| **Customer Service**  *Have we met your expectations in terms of customer service?* |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Evaluation Results**  *(to be filled by the customer)* | | | | | |
| *Have we met your overall satisfaction?* | | | | **No** | **Yes** |
|  |  |
| **Comments** | | | | | |
| **Evaluator Designation** |  | **Evaluation Date** |  | | |